



Account # _____

Phone # _____

CONTRACT FOR HIGH SPEED INTERNET ACCESS

CUSTOMER NAME: _____

In consideration for waiving the usual tariff installation charges for High Speed Internet Access in my home or business, I hereby agree:

- A) To contract with Pinnacle Communications or Pinnacle Telecom to provide HSIA to my home or business for the next six months, beginning on the date noted below or the date service is available to my home or business.
- B) If for any reason I disconnect my HSIA service before the completion of this contract, I agree to pay Pinnacle Communications a total sum of \$25, which is the early termination charge.
- C) I understand that the price of the HSIA Service I am subscribing to is subject to change.

If, at some time in the future, I move my HSIA from one address to another in the service area, I understand that this contract does not include the tariff charges for moving the access and I will be charged an installation fee.

Deposits may be received and applied to outstanding balances owed Pinnacle Communications and its affiliates.

Disclaimer: Pinnacle Communications will provide internet connection speeds up to the level identified within the contract but will not guarantee these speeds as they are typically outside of our control. Pinnacle Communications reserves the right to place restrictions on various traffic based upon network conditions, etc.

If the customer feels that their level of service speed falls below their expectations and also falls within the parameters of a lower level of interconnection speed offered by Pinnacle Communications, then the customer may choose to move to the lower internet speed and price without penalty. However, verifiable testing both by Pinnacle's staff & the customer at different times & dates, speed tested with a Pinnacle approved test site & tool is required prior to Pinnacle accepting this condition.

For other applicable terms and conditions visit our websites - www.pinncom.com or www.pinnacletelecom.com.

DATE

SIGNATURE